



## City of Barberton

576 W. Park Ave., Barberton, Ohio 44203  
www.cityofbarberton.com

William B. Judge  
Mayor

### NEWS RELEASE

March 13th, 2020

FOR IMMEDIATE RELEASE

**Contact:** William Judge – Mayor  
Elizabeth Daugherty - Director of Public Safety and Human Resources  
Greg Tracy – Director of Public Service  
330-848-6719

#### **Coronavirus (COVID-19) Crisis – Impact on City Services**

The City of Barberton continues to closely monitor this developing situation and potential impacts on city services. As always, our focus is on the safety and well-being of our citizens, customers and employees.

The Utilities Customer Service Department and Building Department will be closed to walk-in customers beginning Monday, March 16<sup>th</sup>, until further notice. We will continue to monitor the situation to determine our best future course of action.

We strongly recommend our customers consider using all available tools and resources to access their account 24/7 through Invoice Cloud, a service the City provides to view your account statement and make payments online. Visit our website at <http://cityofbarberton.com> select pay online, utility payments, pay now (for quick access) or register now (to set up account). You can also call 1-844-869-3176 to check your balance or make a payment. Your account number is required when using either method.

The Utilities Customer Service Department will be available by phone Monday – Friday from 8:15 a.m. to 4:00 p.m. to assist customers who are experiencing difficulty making a payment through the above methods. We encourage our customers needing assistance to contact us at our customer service line, 330-753-0328, to discuss payment arrangements, final reads, new accounts, tenant transfers and new water services.

Until the Utilities Customer Service Department reopens, we request that water bill payments be paid online, mailed, cash at the drive through window or deposit envelopes with checks and payment stubs in

the drop box located at 104 Third St NW. The drive through is open Monday – Friday from 8:15 a.m. – 4:15 p.m., and closed from 12:30 p.m. – 1:30 p.m. for lunch.

All Building Department related permits, applications, and payments will need to be submitted at the drive through window or internal walk up window located at 104 Third St NW. Permits and applications can be found on the City's website and outside of the Building Department in the City Building at 576 W Park Ave. Please contact the Building Department by phone at 330-848-6724 or by email at [building@cityofbarberton.com](mailto:building@cityofbarberton.com) Monday – Friday from 8:00 a.m. to 4:30 p.m. with any questions.

**Note: Cash payments for Building Department related items will not be accepted at this time.**

After Hour Emergency Line: 330-848-6744

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